



2010 August Regional Meetings

- **Overview-** True Automation will provide an overview of completed and upcoming product development in PACS Collections.

- **Agenda**

9:00 - 9:30

Continental Breakfast

9:30 - 10:45

New Functionality

- Owner/Agent Import
- Mineral Tax Statement Revisions
- Appraisal Data Import Revisions
- Entity Exemption Allocation
- Letter Processing Flex-Fields
- Legislative Changes
 - Collections
 - HB 770 HS Extension and Rollback Wizard
 - SB 562 Return Service Requested
 - HB3613 DVHS Exemption
 - TDHCA MH Tax Lien/Release Form

10:45 – 11:00 Break

11:00 – 11:45

New Functionality

- Migration to Middle Tier
- Defect Resolution
 - Delinquent Notices
 - Rendition Penalty Bill Duplication
 - Tax Deferred Penalty & Interest
 - Mortgage Property Assoc Error
 - Modified Bill Report using Modify Code
 - Mortgage Code Listing Report
 - Disabled Editable Fee Amt Due
 - Corrections to Import of Mobile Home Improvements
 - Tax Statement Printing 3 Pages
 - P&A PC Import DVHS Exemptions
 - Batch Listing Sort
 - Attorney Fees on Supplemental Bills Corrected
 - Bill I&S Corrected for ECO Exempt Properties
 - TIF Report Correction
 - Escrow Balance Report Correction
 - Summary Tax Statements in Zip Order
 - Letter Processing Collection Owners
 - Half Payment Penalty & Interest Accrual
 - DV/DVHS w/Freeze
 - Tax Statement Preview/Statement of Account Preview Closes
 - Market Value field in the Values Tab Editable



New Functionality

- Bug Fixes (continued)
 - Application of Escrow to 0 Bill Due
 - Confidential Owners in the Owner/Agent Import

11:45- 1:00

Lunch- On your own

1:00- 2:45

Upcoming Functionality

- Agreed Judgment Calculator
- Electronic Import of Online Payments
- Removed Refund Report
- Monthly Balance Report
- Escrow Posting to Future Year w/Comments
- Overview of Certified Appraisal Data Import
- Overview of Levy Procedures and Changes
- Mineral Tax Statement Changes

2:45 – 3:00

Break

3:00- 4:00

Support Discussion

- Department Changes
- Update on PACS 9.0
- Upcoming Webinars/Education
- TA Community Forum
- HelpSTAR SLA

Questions & Answers