

P R E S S R E L E A S E

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True Automation Ranked Number 179 Fastest Growing Technology Company in North America on the 2003 Deloitte Technology Fast 500

True Automation Attributes Its 1,911 Percent Revenue Growth To Its Incessant Commitment to Excellence in Customer Service

DALLAS, October 20, 2003 — True Automation, Inc. today announced that it ranked Number 179 on the 2003 Deloitte Technology Fast 500, a ranking of the 500 fastest growing technology companies in North America. Rankings are based on average percentage revenue growth over five years, from 1998-2002. True Automation grew 1,911 percent during this period.

True Automation's President, Osvaldo Morales credits a loyal customer base and his company's commitment to those customers with the company's 1911 % revenue growth over the past five years. He said, "Even though we are growing at this exceptional rate, we will never forget how we got here—we will never forget our legacy of providing exceptional customer support."

"Attracting enough customers to maintain quadruple digit growth over five years makes a strong statement about the quality of a company's product and its leadership," said Mark Evans, national managing partner of Deloitte's Technology, Media & Telecommunications Group. "True Automation has shown the right stuff for growth."

In addition to ranking on the Deloitte Technology Fast 500, True Automation ranked 14 on the Texas Crescent Technology Fast 50, which is a ranking of the 50 fastest growing technology firms in the State of Texas. For North Texas Fast 50, True Automation ranked as the 7th fastest growing company.

Overall, companies that ranked on the 2003 Technology Fast 500 had growth rates ranging from 469 to 296,080 percent over five years, with an average growth rate of 5,493 percent.

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Fast 500 Selection and Qualifications

The Fast 500 list is compiled from Deloitte's 20 regional North American Fast 50 programs, nominations submitted directly to the Fast 500, and public company database research. To qualify for the Fast 500, entrants must have had 1998 operating revenues of at least \$50,000 USD and \$75,000 CD for the United States and Canada, respectively; and 2002 operating revenues must be at least \$1 million USD or CD. Deloitte researchers examined financial statements to validate operating revenues.

Entrants must also be public or private companies headquartered in North America and must be a "technology company," defined as a company that owns proprietary technology that contributes to a significant portion of the company's operating revenues; or devotes a significant proportion of revenues to the research and development of technology. Using other companies' technology in a unique way does not qualify.

About Deloitte

Deloitte, one of the nation's leading professional services firms, provides audit, tax, financial advisory services and consulting through nearly 30,000 people in more than 80 U.S. cities. The firm is dedicated to helping its clients and its people excel. Known as an employer of choice for innovative human resources programs, Deloitte has been recognized as one of the "100 Best Companies to Work For in America" by *Fortune* magazine for six consecutive years. "Deloitte" refers to Deloitte & Touche LLP and affiliated entities. Deloitte is the US member firm of Deloitte Touche Tohmatsu. Deloitte Touche Tohmatsu is a Swiss Verein (association), and, as such, neither Deloitte Touche Tohmatsu nor any of its member firms has any liability for each other's acts or omissions. Each of the member firms is a separate and independent legal entity operating under the name "Deloitte," "Deloitte & Touche," "Deloitte Touche Tohmatsu" or other related names. The services described herein are provided by the US member firm and not by the Deloitte Touche Tohmatsu Verein. For more information, please visit Deloitte's web site at www.deloitte.com/us.

Deloitte Technology, Media & Telecommunications (TMT) Group

The TMT Group is composed of service professionals who have a wealth of experience serving technology, media and telecommunications companies throughout the world in areas including cable, communications providers, computers and peripherals, entertainment, media and publishing, networking, semiconductors, software, wireless, and related industries. These specialists understand the challenges that these companies face throughout all stages of their business growth cycle and are committed to helping them succeed. Deloitte is a leader in providing strategic, financial and operational assistance to its technology, media and telecommunications clients.

About True Automation, Inc.

True Automation is the premier provider of property tax and appraisal solutions in Texas. True Automation's suite of solutions include PACS Appraisal, PACS Collections, Truth-in-Taxation.com and GIS Integration Services. Began in 1990 and incorporated in 1997, True Automation has quickly become the most progressive software provider for county tax and

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appraisal districts. Since then, True Automation has grown to over twenty employees, and over forty customers. True Automation has enjoyed this revolutionary growth due to its unrivaled understanding of the property tax and appraisal process and its aggressive commitment to meeting the needs of its customers.

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