



PACS.Online™ for Collections

Feature-Rich, Property Tax Collections Application Hosting Service

A Fraction of the Cost of a Typical Collections Solution

The Same Great Features of PACS Collections

Benefits of Hosting

Seamless Implementation

Easy Data Migration and Installation

Comprehensive Training Package

Ongoing Support

PACS Collections is the most full featured software solution in the property tax collections industry today. There is no disputing that every tax office needs the benefits that it provides. Now the same feature-rich product is affordable to all tax offices – regardless of their size. PACS Collections is now available in a new application hosting service, PACS.Online. This service is provided over the internet with no large software application to install and maintain, and is available in an easy to budget annual hosting fee.

With PACS.Online, a typical small tax office with only a few employees can subscribe to this service and use PACS over the internet. All that is required is internet access and a PC. There is no need to purchase costly hardware or hire additional employees to maintain the software.

Now Available for Every Office, Regardless of Size

Traditionally smaller offices in the property tax market have been underserved by software vendors. Now there is a solution where these offices with an average of less than 10,000 parcels, can have access to the same features and functions that larger districts and offices use. These offices, with sometimes as few as three users, will no longer be limited to productivity improvements and process enhancements that have long been available to larger offices.

A Fraction of the Price— with a Predictable Cost

Another great feature of the PACS.Online solution is the ability to forecast and budget your standard annual payments. Instead of paying an upfront software license fee, you would enter into a minimum three year lease contract with three consistent annual payments. Your payments would be much lower, and consistent year to year. Your fee would be based on bills and users.

The Same Great Features

PACS.Online provides the

same great features of PACS Collections, including:

- Electronic Cash Drawers
- Check Validators
- Quick Entry
- Barcode Imaging Support
- Complete Audit and Tracking
- Easy to Use Layouts and Helpful Wizards

Benefits of Hosting

Application hosting offers a variety of benefits over a traditional onsite software installation model. Besides better features at a lower, predictable cost, some of the benefits that customers of PACS.Online will realize are improved disaster recovery, increased security and quicker technology adoption.

True Automation uses a state of the art security system, which offers the highest levels of security available. We provide a firewall, data encryption, and full password protection on your data files and the PACS database. Anti-virus software is run on a regular basis and updated frequently to protect against any threat of viruses.

Your data is backed up regularly and stored at an offsite facility to ensure that we can recover your data in the case of a disaster. In addition, since True Automation is running the PACS software, you

The screenshot shows the PACS Collections software interface. The main window is titled 'PACS Collections - Payment Cart'. It features a menu bar (File, View, Activities, Reports, Tools, Window, Help) and a toolbar with icons for file operations and printing. Below the menu is a 'Property List' window showing a search for '1 match' with columns for Year, ID, Type, GEO ID, # Bills, B..., Taxpayer, HS, and Situs Address. A 'Personal Property: (91529) Year - 2000' window is open, displaying property details for PID: 91529, Owner Name: WALRAVEN JON DAVID, and Legal Description: BUSINESS PERSONAL PROPERTY/ANV/FFSE. A 'Payment Cart' window is also open, showing a table of bills and a table of fees.

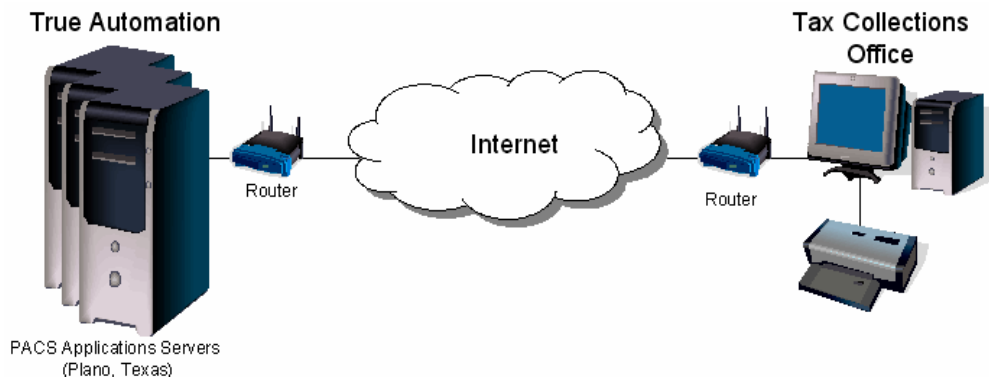
Year	ID	Type	GEO ID	# Bills	B...	Taxpayer	HS	Situs Address
2000	91529	Per...		9	\$164.07	WALRAVEN JON DAVID	No	

Entity	Year	Property ID	Owner	Type	Amount Due
CAB	2000	91529	WALRAVEN JON DAVID	Bill	\$73.28
GTA	2000	91529	WALRAVEN JON DAVID	Bill	\$62.01
SAB	2000	91529	WALRAVEN JON DAVID	Bill	\$136.69

Year	Fee Date	Prop ID	File As	Fee Type	Amount Due
2006	06/02/2006	91529	N/A	SUIT	\$200.00
2006	06/02/2006	91529	N/A	TR	\$196.00

Total Due: \$716.96

PACS.Online™ for Collections



All application maintenance tasks are performed by True Automation technical staff at our corporate headquarters in Plano, Texas.

All data and applications are hosted at our secure datacenter.

Tax collections customers use a thin client application to gain access to the PACS software. The connection is quick and seamless, just like the PACS server is in your office.

All print jobs will be directed to your local printer in your office.

can be assured you are using the most up to date software and have the most current release with the newest features available.

Easy Data Migration and Installation

A key part of any new system implementation is a comprehensive data migration plan. This is designed to bring your data from your existing computer system into the new PACS database. A True Automation business analyst will work closely with you and your current vendor to ensure all pertinent data is mapped and migrated to the new system.

The installation phase consists of verifying or installing a firewall network device at the customer location and configuring the customer's existing or new PC to connect to PACS.Online.

A Comprehensive Training Package

Customers will receive thorough training with this new software offering. The training package will consist of both computer based training (CBT) as well as onsite one-on-one training with a True Automation business analyst. There is no limit on the number of CBT events a customer's office participates in. True Automation's onsite training package includes a total of five days of training.

Ongoing Support

Your new subscription to PACS.Online will include a support and maintenance contract. Your application will be updated periodically to comply with new legislation. You can access our support center either via the internet at www.trueautomation.com or via telephone at 972-881-1858.

System Requirements

Desktop PC

Windows XP Professional / Microsoft Word / Adobe reader and/or a PDF Writer / Anti-virus software
512 MB or more of RAM/300 MB or more of free disk space

Firewall

Most ISP's will provide the router needed for internet connections. However, in addition to this, it's best to use a Firewall that has true SPI (State full packet inspection) for added security protection

Laser Printer

Printer must be locally attached to the PC via USB port or a network ready printer
Printer should support PCL and PS print drivers



True Automation, Inc.

2600 Technology Drive, Suite 900
Plano, TX 75074

Phone: 972-881-1858

Fax: 972-633-0533

www.trueautomation.com